



EXUS™ SHUTTERS LIMITED LIFETIME WARRANTY

Shutter Warranty

Exus Shutters have a Limited Lifetime warranty for as long as the original purchaser owns the shutter(s), PROVIDED THAT such products were manufactured or assembled exclusively from original materials and components. Any resale or other transfer of the product and/or materials voids this warranty.

Painted Wood Shutters, and Premium Faux Shutters (except for primed shutters) come with a Limited Lifetime warranty on colorfastness of solid colors. Stained Wood Shutters come with a Three Year Limited Lifetime warranty on colorfastness.

This warranty does not cover any condition of damage to the shutter or window from unauthorized repairs, motorized devices, accidents, alterations, misuse, abuse, act of God, normal wear and tear, exposure to elements, excessive humidity, or failure to follow the Exus approved instructions with respect to measurement, installation, cleaning and/or maintenance. Improper, inappropriate, or unauthorized replacement parts, repairs or maintenance voids this warranty. Painting or repainting of Exus shutters by any person or company other than Exus voids all warranty. Exus shutters manufactured outside of specification on width or height at the customer request will carry no mechanical, structural, or finish warranty.

This warranty excludes all liability for removal of the shutter and reinstallation in the same or another window or damage due to the window frame, glass or any other portion of the window. Due Exus shutters being a natural product, variations in color, grain, and texture in products is considered normal and is not subject to warranty claims. Exus or its licensed distributors/dealers are not able to guarantee exact matches on subsequent orders. Returns cannot be authorized due to these normal variations.

To obtain warranty service, please contact the dealer from whom you purchased the product. Repair or remake of defective product is at the sole discretion of Exus. Repair or remake of defective products is the sole remedy under this warranty and in no event shall Exus or its licensed distributors or dealers be liable for costs to remove and/or reinstall the product. Repairs will be made with only like or similar parts. This warranty does not include shipping charges, costs of labor for measuring, installation, or trip charges. Warranty claims must be accompanied by proof of purchase, as well as details regarding the problem, location of the product, etc.. All warranty claims must be accompanied by an Exus RMA form with all pertinent information filled out.

This warranty is EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. All other warranties, both expressed and implied, are explicitly disclaimed. In no event shall Exus Shutters or licensed Exus distributors/dealers be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES, or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages, so the above limitation may not apply to your state. This warranty gives you specific legal rights, any you may also have other rights which vary from state to state.

Exus Shutters

1221 Champion Circle Suite 115
Carrollton, TX 75006

info@exusshutters.com

Toll Free: (877) 228-EXUS (3987)
Phone: (972) 236-7470
Fax: (972) 242-5224

Exus Shutters - Houston

3340-D Greens Rd, Ste. 200
Houston, TX 77032

info@exusshutters.com

Phone: (832) 672-4928